



**Security Center
Synergis.**

Enterprise-grade access control

Access control designed to
protect your organization and
improve the flow of people



Genetec[™]

Overview

The Security Center Synergis™ access control solution protects your business and makes operations more efficient. Our wide range of enterprise-grade features gives you a comprehensive view of your security environment, and our open architecture lets you adapt your access control system to changing needs.

Unlock smarter access control



Manage access with clarity and control

Synergis streamlines daily operations with intuitive credential management, mapping, and schedule configuration. Custom dashboards, map-based views, and automation tools enhance visibility and emergency readiness, while filtering out non-critical alerts to help your team stay focused.



Flexible and open architecture

Synergis lets you choose what's best for your organization. Our open architecture supports a wide range of non-proprietary access control hardware. Keep your existing infrastructure to ease the transition to Synergis and add devices to your access control system as your security needs evolve.



Intelligence beyond the door

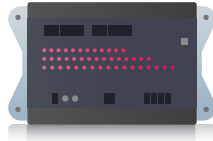
The system leverages data from access points and devices to provide a global view of your security landscape. Our advanced reporting capabilities empower you to make smart data-driven decisions that enhance your operations and drive business objectives.

Flexible deployment

Deploy Synergis at any scale, from standalone buildings to complex multi-site infrastructures. Our open architecture seamlessly connects devices, while built-in failover options provide continuous operations and reliable protection.



**Security Center/
Synergis servers**



Synergis Cloud Link



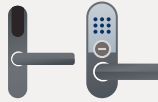
**Security Center
client interface**



Mercury panels



**Axis Powered
by Genetec**



**Wireless, Wi-Fi,
and PoE locks**



Biometrics

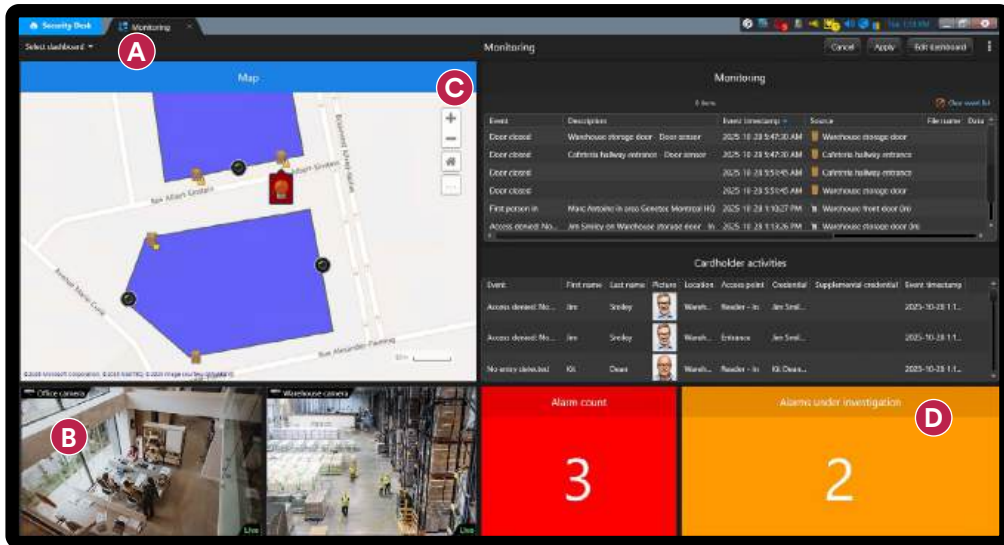


**OSDP and SSCP
readers**

Our open architecture allows you to integrate the technologies that align with your security strategy. Choose from a wide range of Genetec-supported architectures and devices, including controllers, credentials, electronic locks, and biometrics. Benefit from our extensive catalogue of integrations, including elevator destination dispatch and intelligent keys. Synergis protects your investment, enabling you to scale, upgrade, and adapt your system as your needs change.

Start your day with confidence

Synergis refines your access control, bringing visitor and employee enrollment, credentials assignment, and access rights management together in a single interface. Eliminate distractions and help your operators focus on what matters with customizable dashboards and map-based views. Draw on actionable insights from real-time data to safeguard your facilities and enhance your operational efficiency.



- A Multi-task view**
Keep multiple tasks open at the same time to see and do more. Monitor video, search archives, and pull reports, all at the same time.

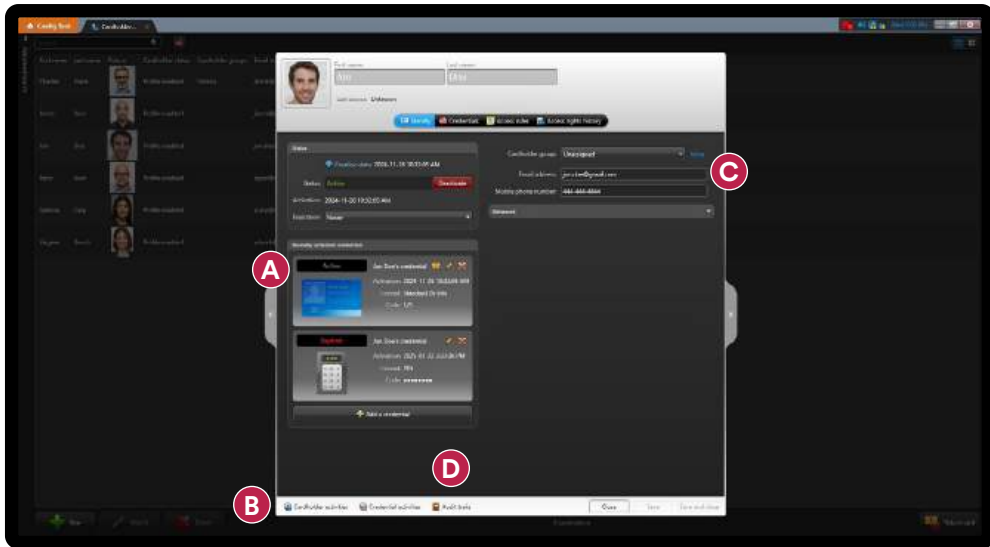
- C Dynamic interactive maps**
Efficiently monitor and manage all your sites with interactive maps that provide a dynamic view of all security devices, alarms, and system statuses.

- B Cardholder video verification**
Verify cardholder pictures against live or recorded video associated with access control events for every door, within any monitoring or reporting task.

- D Visual reporting**
Capture timely insights into your day-to-day operations and view the flow of people within your premises without the need for heavy spreadsheets.

Cardholder management

Global cardholder management lets you synchronize cardholders, credentials, and badge templates across independent Synergis access control servers. Your updates are instantly reflected in all linked systems, enhancing consistency and efficiency. Consider adding Genetec ClearID™, our physical access management system, to automate access rights and improve the flow of people in your facilities.



- A Unified view of credentials**
Streamline user management: see multiple credentials from the same cardholder in a single view and apply the same access rules to all.

- B Cardholder and credential activities**
Easily track who accesses what and when. Use this data to resolve issues, boost accountability, and assist in HR activities.

- C Customizable fields**
Tailor cardholder information to your organizational needs to improve tracking, reporting, and alignment with internal processes.

- D Audit trails**
Review audit trails of user actions to improve security, simplify investigations, and support compliance efforts.

Comprehensive features overview

Core access control functions

Cardholder management with advanced filtering options to quickly locate and assign minimum security clearances

Cardholder synchronization from external systems

Badge issuance workflow and activity trails to issue credentials

Badge design and printing

Visitor management with check-in/check-out process and visitor escort mode

Elevator control and destination dispatch integrations

Mobile credentials issuance and management

License plate as a credential

People counting, mustering, and evacuation assistance

Advanced access control measures

Global antipassback and I/O linking

Threat level management

First-person-in automation

Two-person rule

Duress PIN support

Custom outcome following consecutive badging

Door interlocks

Maximum occupancy

User interface

Unified access control and video in one software package

State-of-the-art task-based interface

Cardholder video verification during access events

Unified alarm management (access control, video, intrusion)

Advanced reporting

Embedded reporting engine (activity, audit, configuration)

Time and attendance reporting

Area presence reporting

Customizable reports with graphs and charts

Exporting of reports to CSV, Excel, and PDF

Automated email report scheduling

Multi-site management

Advanced distributed architecture

Centralized cardholder and credential management

Global reporting and monitoring of independent sites through Federation™

Security measures

Configurable user-access privileges

Central unit certificate lifecycle management

System partitioning

Secure remote access capabilities

Secure protocols and communications from card to software

Password-protected export

Authenticated user logins

Centralized password vault and lifecycle management

Certificate authentication

Security score widget

Failover and redundancy

Native Access Manager and Directory failover

Failover and redundant archiving

Virtualization support

Access control logic at the edge

Peer-to-peer communications across edge appliances

System configuration

On-premises and hybrid deployment

Copy configuration across access control entities

Silent installation for mass deployment and upgrades

Auto-discovery of access control devices

Bulk import of cardholders, credentials, and custom fields

Centralized multi-device firmware upgrade

Security Center packages

Synergis access control software is available as part of the Security Center base license. Choose one of two packages, Standard or Enterprise, designed to fit the size and needs of your security applications. You can easily modify your package by updating your license as your needs evolve.

Packages	Standard	Enterprise
Maximum number of readers	64	Unrestricted
Maximum number of monitoring clients	5	Unrestricted
Number of access managers	1	Unrestricted
Badge designer and custom fields	●	●
Alarm management	●	●
Dynamic graphical maps	●	●
Custom reports and email notifications	●	●
Virtualization support	●	●
Mobile credential management	●	●
Visitor management	●	●
Import tool	●	●
Built-in Access Manager failover	N/A	●
Threat level management	N/A	●
Evacuation assistant	N/A	○
Microsoft Active Directory—cardholders and users	N/A	○
Global cardholder management and Federation™*	N/A	○

● Included ○ Optional * Federation host must be Enterprise. Federated sites can be Standard or Enterprise.



Access control that streamlines operations

[Learn more about Synergis](#)

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