Genetec healthcare portfolio

Unified security to protect staff and patients and improve operational efficiency



Digitization, remote care, and regulatory demands are reshaping the healthcare industry, and security is evolving to keep up. Providers have to protect patient data, security teams have to safeguard facilities against growing cyber and physical threats, and meanwhile, care never stops.

So how do you protect patients, staff, and sensitive information while operating efficiently? By unifying your security systems to protect digital and physical assets and ensure operational resilience.

Genetec™



Key challenges in healthcare

Protecting healthcare workers from violence

Healthcare workers face an alarming rise in workplace violence. Verbal abuse and physical assaults don't just threaten staff safety. They also impact patient care, employee retention, and operational efficiency. Healthcare facilities need to implement proactive security measures to protect staff and patients. That means stronger access control and tools for real-time monitoring.

Strengthening cybersecurity to protect patient data

Digitization has made patient data a prime target for cybercriminals. Weak cybersecurity can lead to compliance violations and expose patient records. Simply complying with regulatory frameworks like HIPAA and GDPR isn't enough. Healthcare facilities need to integrate their physical and cybersecurity strategies and deploy multi-factor authentication and proactive threat detection.

Solving alarm fatigue

Medical alarms are meant to keep patients safe, but alarm overload can desensitize staff. Healthcare professionals may struggle to tell which alarms are truly urgent. To combat alarm fatigue, some facilities are using smart alarm management systems. This reduces non-essential alerts, letting staff focus on actual emergencies.

Breaking free from outdated systems

Many facilities are using outdated security systems with poor data-sharing abilities. That leads to duplicated records and, worse, security risks. Connected security solutions and cloud-based storage can help organizations streamline their workflows and centralize their data management.

Why Genetec



Unified platform

The Genetec™ platform brings healthcare security applications together in a single interface. Hospitals can deploy one system to cover everything from patient care areas to parking to pharmacy storage. They can turn on new capabilities as needs evolve and add devices that connect with their existing infrastructure. Data consolidation helps operators manage policies and support compliance reporting across sites. That way, they can focus on keeping patients and staff safe.



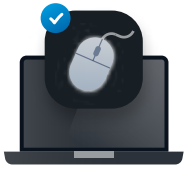
Open architecture

Genetec solutions go beyond core systems like access, video, and communications. Our open architecture lets healthcare organizations connect multiple systems into one unified framework. That means operators can handle all their tasks in one place, from visitor management to infant protection to building automation. The Genetec platform also has a broad ecosystem of technology partners. This lets hospitals update their security at their own pace. Their system remains interoperable, and their investments are protected in the long term.



Advanced capabilities

We design security systems for hospitals, clinics, and research facilities. Genetec solutions include video management, access control, and automatic license plate recognition (ALPR). They come with features like video analytics, automated event workflows, and cybersecurity protection. These capabilities help operators monitor sensitive areas and comply with regulations, all without disrupting care operations.



Service and training support

We offer service and training programs tailored to healthcare environments. These programs, which are given on-site and virtually, help teams get the most from their security investments. Your security and IT teams can learn to manage system operations and respond to healthcare scenarios with confidence. You also benefit from 24/7 technical support, online resources, and personalized assistance.

How we can help

System downtime or unpatched vulnerabilities compromising cybersecurity
Strengthen IT security by proactively monitoring system integrity and applying updates in Security Center

Time-consuming incident reviews and reporting
Help investigators collaborate by sharing evidence with internal teams and law enforcement at the click of a button using Genetec Clearance™

Difficulty sharing video and access data securely
Capture, analyze, and learn from security incidents using detailed reports and investigation tools in Clearance

Unauthorized access to critical care areas, baby wards, and medication storage
Deploy Synergis™ to control and audit cardholder access and zone restrictions to ensure accountability

Ineffective evacuation procedures during drills or real emergencies
Automate mustering protocols and track personnel movement in real time during emergencies using the Synergis evacuation assistant

Manual check-ins risking HIPAA and Joint Commission violations
Ensure only authorized personnel and employees can enter high-security areas by implementing Genetec ClearID™ for role-based access management

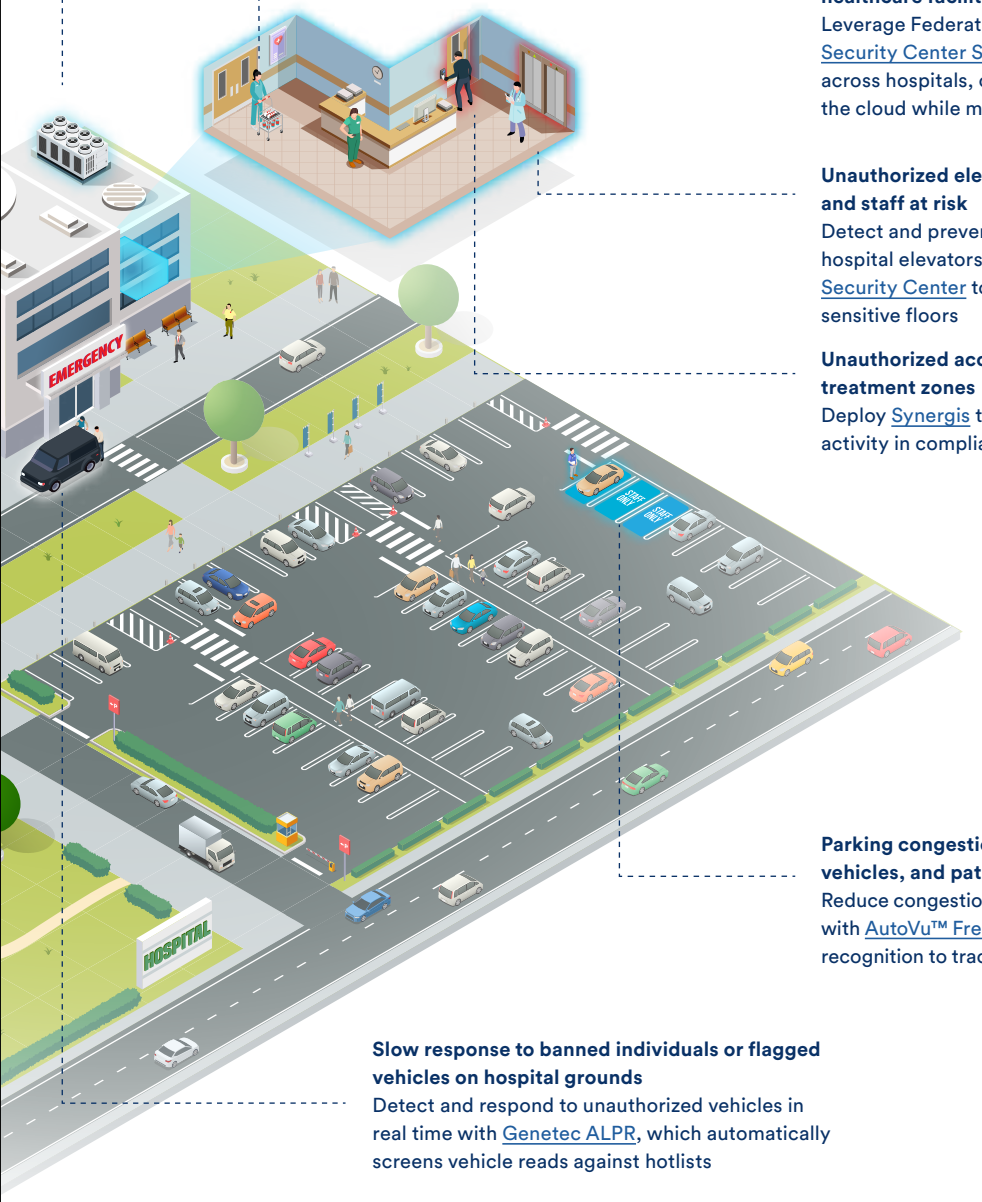
Efficient communication of hospital-wide updates and during emergencies
Improve coordination and emergency response by enabling direct messaging through the Sipelia™ intercom and communication system, allowing internal calls or external multicall dispatch during high-threat situations



No discreet way for staff to trigger a security response
Reduce operator workload and enhance response with real-time visual confirmation of violent incidents using Omnicast™ video analytics and automated security workflows in Genetec Mission Control™

Monitoring of critical systems in sensitive care zones
Seamlessly manage environmental controls (HVAC, lighting, sound, air quality) across hospital facilities using IoT-connected smart devices

Secure access management across multi-site healthcare facilities with different systems
Leverage Federation™, partitioning, and Security Center SaaS to unify access control across hospitals, clinics, and data centers in the cloud while maintaining local autonomy for



Unauthorized elevator access putting patients and staff at risk
Detect and prevent unauthorized use of hospital elevators with real-time analytics in Security Center to protect restricted areas and sensitive floors

Unauthorized access to patient records and treatment zones
Deploy Synergis to control access and log activity in compliance with HIPAA and GDPR

Parking congestion for staff, emergency vehicles, and patient drop-offs
Reduce congestion and automate parking access with AutoVu™ Free-Flow, which uses license plate recognition to track lot occupancy in real time

Slow response to banned individuals or flagged vehicles on hospital grounds
Detect and respond to unauthorized vehicles in real time with Genetec ALPR, which automatically screens vehicle reads against hotlists

Deployment options that fit your needs

Genetec Security Center

Genetec Security Center is a unified security platform built for healthcare environments. It brings video surveillance, access control, ALPR, and SIP-based communications into a single system, helping hospitals and clinics protect patients, staff, and sensitive areas. Healthcare organizations can start with core capabilities and expand over time, integrating additional systems while preserving existing infrastructure. Whether deployed on-premises, in the cloud, or in a hybrid environment, Security Center supports centralized oversight, compliance reporting, and secure data management across sites.

Genetec Security Center SaaS

Genetec Security Center SaaS is a unified cloud-managed, subscription-based physical security solution. Its capabilities are suited for healthcare facilities seeking a scalable, cost-effective security system. It provides video surveillance, access control, and incident management without requiring large upfront hardware investments. All software and updates are included automatically, ensuring continuous feature upgrades with zero downtime. This hassle-free package helps hospitals, outpatient centers, specialty clinics, and long-term care facilities adapt to evolving security needs while maintaining predictable costs and seamless compliance with healthcare regulations.

Genetec Inc.
genetec.com/locations
info@genetec.com
@genetec

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