JD SECURITY

NATIONAL GRADE A1 MONITORING CENTRE

SECURITY FOR YOUR BUSINESS

CERTIFIED GRADE A1 MONITORING CENTRE

JD Security's National Monitoring Centre is Grade A1 certified, the highest class available, providing customers with 24/7 alarm and video monitoring services 365 days a year.

Located in a highly secure, purpose built facility (in accordance with Australian Standard (AS) 2201.2), it features: redundant IT systems and applications; redundant communications for voice and data; high availability networked storage for data replication; intruder detection and fire protection; primary and stand-by power sources (UPS and generator).

Our operational performance is also tested by an independent auditor, to ensure that our key performance indicators meet or exceed the requirements of AS 2201.2.

JD SECURITY

FOR OVER 38 YEARS

With over 38 years experience we monitor customers across Australia and New Zealand in markets including; retail, transport & logistics, chemicals, manufacturing, IT, steel, automotive, government, enterprise, SME and national accounts. Not only do we provide A1 quality monitoring, we're also an experienced systems integrator of alarm, video and access control systems.

THE CASE FOR YOUR BUSINESS

Because JD Security has been a business to business security provider for over 38 years, we understand what customers need from a monitoring provider:

Monitoring Real people answer your calls.

Administration Our Monitoring Centre team manages all facets of your account including call list updates, code changes and schedule changes.

Technical support We have the expertise to provide a wide range of remote support services including remote programming, remote arming, test signal verification and downloading.

Service & Maintenance Our Monitoring Centre is the hub of our service capability. By sharing this resource (information), our monitoring centre teams work with our technicians to gain a complete understanding of a system fault or trouble condition. This interaction enables us to resolve faults faster when they arise.

Invoicing A single invoice for all of your locations.

ONLINE ACCESS TO YOUR INFORMATION

National accounts benefit from 24/7 access to site contacts, schedules, alarm activity and event history:

• Browser-based application requires no installation or software
• Print or view "real-time" alarm and event activity
• Premise status reports
• Call list reports
• Wrong phone number reports
• Opening and closing reports
• Email alarm reports
• Manage users – assign individual user rights to multiple log-ins
• SSL encryption

ASIAL
GOLD MEMBER
AUSTRALIAN SECURITY INDUSTRY
ASSOCIATION LIMITED

1300 556 334

sales@jdsecurity.com.au **www.jdsecurity.com.au**

6/69 Reservoir Street **Surry Hills** NSW 2010
500 Victoria Street **Wetherill Park** NSW 2164
4/30 Sydney Road **Mudgee** NSW 2850
61-63 Wheelers Lane **Dubbo** NSW 2830
2/168-170 Christmas Street **Fairfield** VIC 3078
5/1209 Manly Road **Tingalpa** QLD 4173
Level 27/44 Street Georges Terrace **Perth** WA 6000
Level 10/21 Queen Street **Auckland** NZ 1010