



# milestone HUSKY™

## MILESTONE HUSKY SERIES BRANDED LIMITED HARDWARE WARRANTY

Milestone Husky branded hardware products come with a three-year limited hardware warranty. Milestone Systems may offer different delivery methods for warranty service, including but not limited to parts and product dispatches, mail-in service and in-home service. Renewals and extensions of your limited hardware warranty may also be available after you purchase your product(s). To determine the warranty that came with your hardware product(s), or the warranty renewal or extension that you purchased, see your packing slip, invoice, receipt or other sales documentation. Some components of the hardware you purchased may have a shorter warranty than that listed on your packing slip, invoice, receipt or other sales documentation. Additional details related to warranty duration are listed below.

### WHAT IS COVERED BY THIS LIMITED HARDWARE WARRANTY?

This limited hardware warranty covers defects in materials and workmanship in your Milestone Husky branded hardware products, including Milestone Husky branded peripheral products.

### WHAT IS NOT COVERED BY THIS LIMITED HARDWARE WARRANTY?

THIS LIMITED HARDWARE WARRANTY DOES NOT COVER:

- ✗ Software, including without limitation, the operating system and software added to the Milestone Husky branded hardware products through our factory-integration system, third-party software or the reloading of software (see Milestone End User License Agreement (EULA) and Software Upgrade Plan (SUP) for additional software support provisions).
- ✗ Non-Milestone Husky branded products and accessories.
- ✗ Problems that result from:
  - External causes such as accident, abuse, misuse, problems with electrical power or inadequate ventilation
  - Servicing not authorized by Milestone Systems
  - Usage that is not in accordance with product instructions
  - Failure to follow the product instructions or failure to perform preventive maintenance
  - Problems caused by using accessories, parts or components not supplied by Milestone Systems
  - Products with missing or altered service tags or serial numbers
  - Products for which Milestone Systems has not received payment
  - Normal wear and tear

For commercial customers (including small, medium and large business and government, public sector customers) and resellers. This paragraph applies if you purchase milestone systems products for resale or for commercial or professional purposes. Milestone systems' responsibility for defects in materials or workmanship is limited to repair or replacement of the product as set forth in this warranty statement. Except for the limited warranty expressly stated above for milestone husky branded products, milestone systems provides no warranties or conditions, expressed or implied, including but not limited to any warranty or condition (1) of merchantability, merchantable quality, fitness for a particular purpose, performance, suitability or non-infringement; (2) relating to any third-party product or software; or (3) regarding the results to be obtained from the product or software. Milestone systems expressly disclaims all warranties and conditions not stated in this limited warranty.